

Infinity[®] System Control Software Updates

Version 1401-0130 – rev. 20171115



Series A Infinity Touch Controls (Software version 14.01; INF1401.hex): For these controls, software updates are uploaded using a USB/microSD memory device. You will obtain best results using a USB device that is 2GB, 4GB or 8GB in size, and is USB 2.0 compliant. Larger devices or USB 1.0 devices (which are typically less than 2GB in size) will cause the process to take much longer.



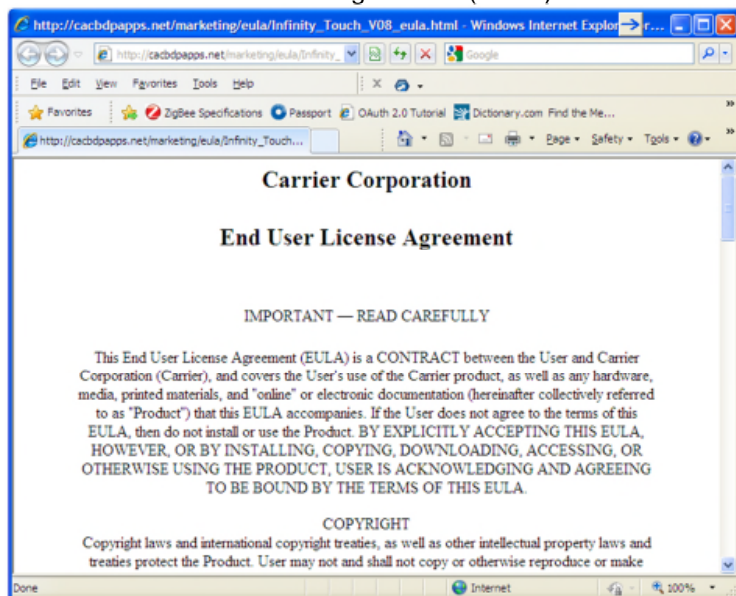
Series B Infinity System Controls (Software version 01.30; BINF0130.hex): For these controls, software updates are uploaded using a microSD memory device. You will obtain best results using a MicroSD card that is between 4GB and 32GB in size, and is formatted as a FAT32 device. Any other formatting (NTFS, exFAT, etc.) will result in an error of “please insert MicroSD card.”

To perform an Infinity[®] Touch or Infinity System control software update, follow these steps:

1. Click on this link to obtain the updated software:
http://cacbdpapps.net/marketing/eula/Infinity_Touch_V1401-0130_h-eula.html. If the link does not work properly, copy http://cacbdpapps.net/marketing/eula/Infinity_Touch_V1401-0130_h-eula.html into your browser web address window and open the link.

NOTE: You may NOT distribute the software itself. You may only distribute the link to the software, or this document.

2. Read the End User License Agreement (EULA).

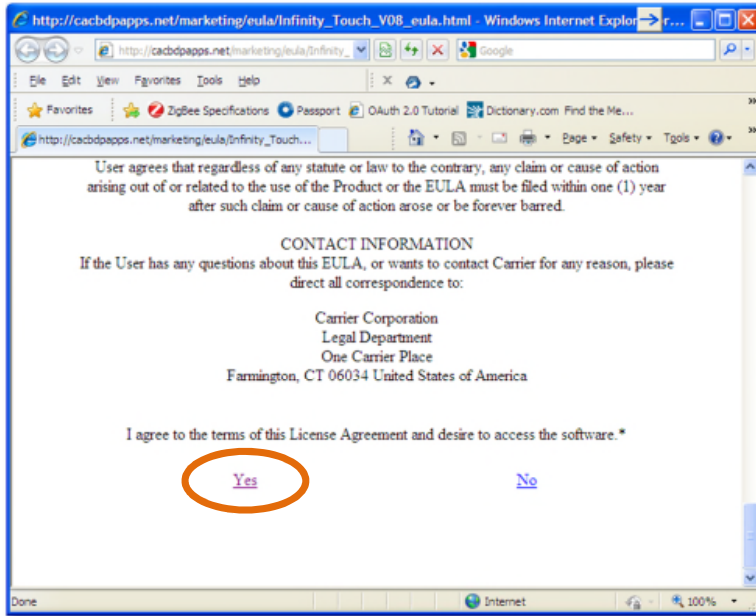


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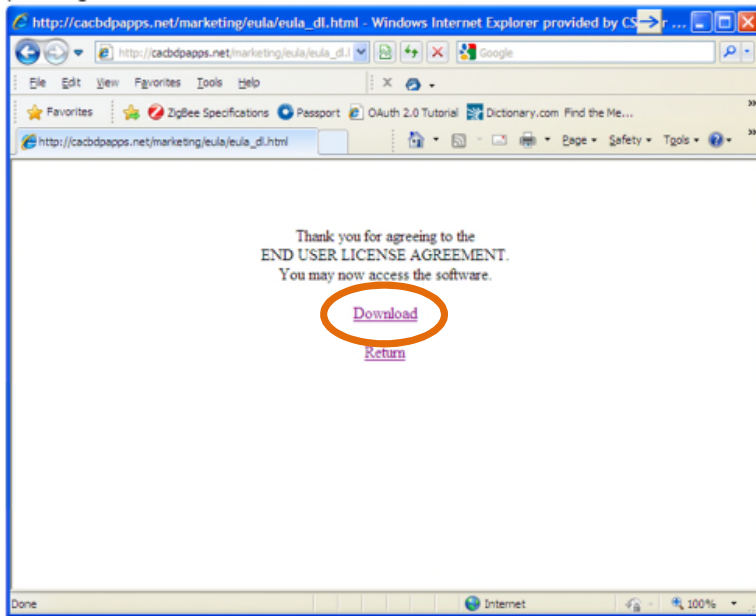
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- At the bottom of the EULA, choose “Yes” if you accept the agreement. If you do not wish to accept the agreement, you will not be able to download the software update.

NOTE: EACH user must accept the EULA each time the software is downloaded. You may NOT distribute the software itself. You may only distribute the link to the software, or this document.



- Use the Download link provided in the EULA document to download the software update package.

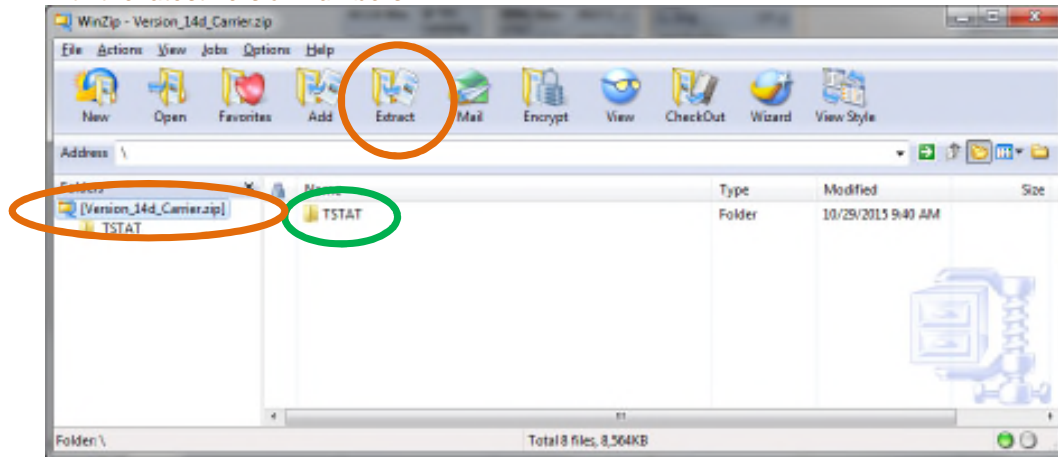


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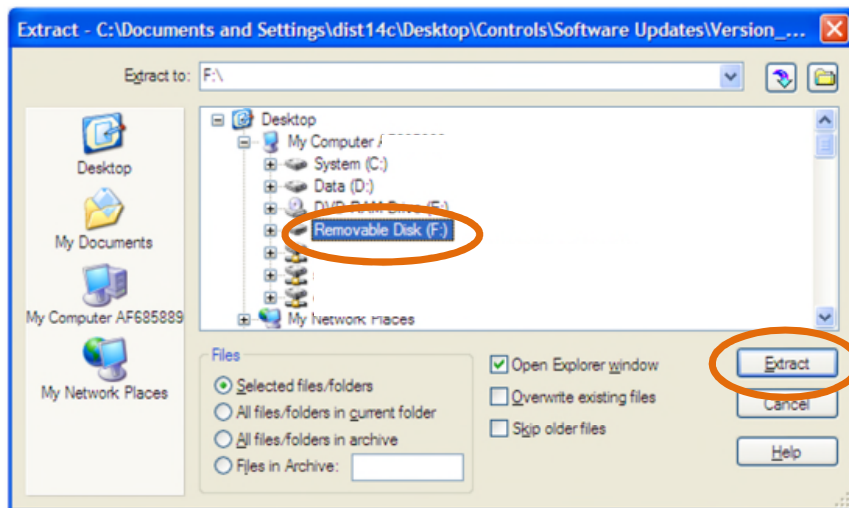
- Highlight the Root folder in the WinZip window by clicking on the folder icon. Then click on Extract.

NOTE: Items highlighted in **GREEN** are to be verified. Items highlighted in **ORANGE** are to be clicked or selected. *The names of the files in the images below are examples, and will change with the latest version numbers.*



- Choose the USB/microSD memory device as the location to extract the folder from the zip file. This will over-write the existing TSTAT folder any files contained within it.

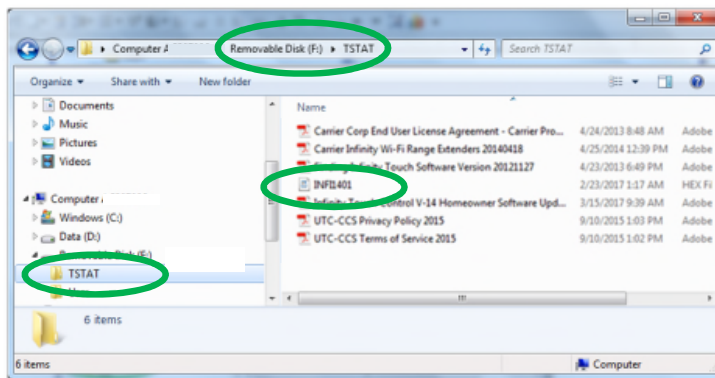
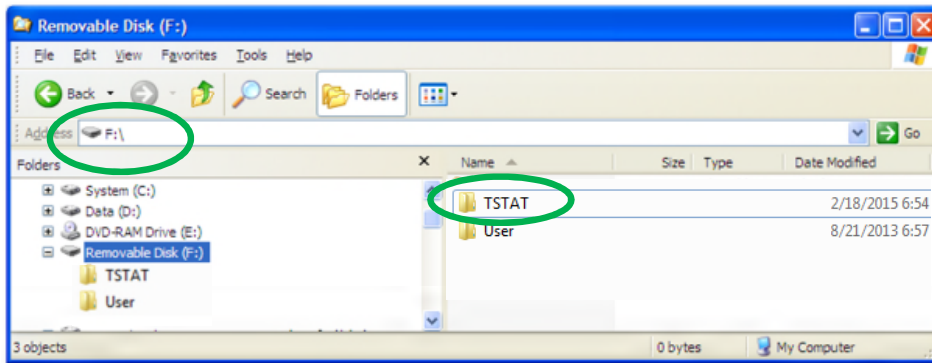
Click **Extract**.



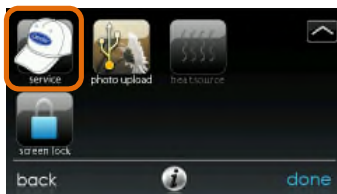
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7. Verify that the files, including the “INF1401.hex” and “BINF0130.hex” files have been extracted into the TSTAT folder of the USB/microSD device. Note that the “USER” folder is where the photo and schedule files would be stored. *The names of the files in the images below are examples, and will change with the latest version numbers.*

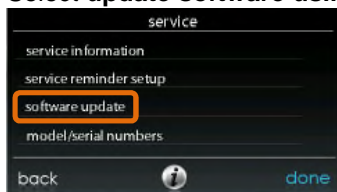


8. From the **MENU** screen, select the **SERVICE** icon.

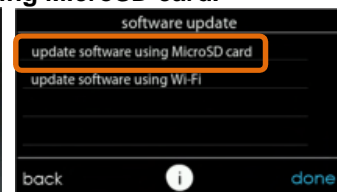


9. Select **Software Update**. If this option does not appear, your dealer will need install your software. Contact your dealer for assistance.

Select **update software using USB** or **update software using MicroSD card**.



Series A Controls

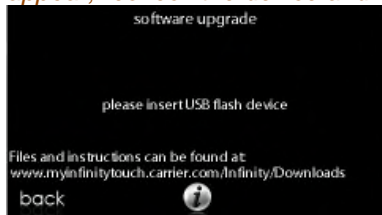


Series B Controls

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10. Plug the USB or microSD into the bottom of the Infinity[®] wall control. *If this screen continues to appear, recheck the device and formatting. See the top of Page 1.*



11. If the .hex file is stored properly on the USB/microSD device, this screen will appear. If the screen says, "Please insert USB/microSD Device", remove the USB/microSD device and re-insert. If it still does not show the screen, below, go back to Step 5.

NOTE: The names of the files in the images below are examples, and will change with the latest version numbers.

Press **YES** to continue with the software upgrade. The upload and installation will take several minutes.



12. When the software upgrade is complete, a "successful" message will appear.



13. The Infinity[®] control will perform a restart after the **DONE** button is pressed. There will be a longer than normal delay for the wall control to restart since part of the process at this time is the completion of the new software installation. Once the Infinity[®] control has successfully restarted, the USB/microSD device may be removed.



14. This completes the software upgrade process.